



Emergency and critical repairs.

Electric

1. Bare or loose wires or live electrical parts
2. Water leaking onto electrics such as sockets or lights
3. If you can smell burning
4. Risk of electric shock
5. No power or lighting
6. Your smoke alarm is not working
7. Door entry failing (unable to access or lock the building)

Drains

1. Blocked drains
2. Overflowing drains

General Trades

1. Gaining access to a property
2. Roof, doors or windows causing water to leak in
3. Suspected asbestos exposure
4. Doors or windows not closing leaving property unsecure
5. Plaster rectification work (i.e. where plaster has been removed from the wall or following an asbestos incident)
6. External repairs

Heating and Plumbing

1. Partial loss of heating (in more than one room)
2. Partial loss of hot water
3. Loss of a bathing facility
4. Wet room floors
5. If you can smell gas
6. Your carbon monoxide detector sounding

