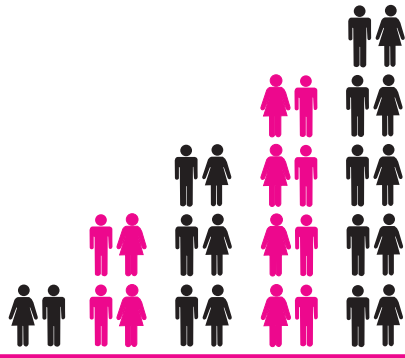


We currently have over

**15,000**

customers already  
enjoying an independent  
life with Care Link



**93%**  
of our customers  
say they are  
reassured  
by Care Link

Call our advisors on:

**01977 788000**

 **@wdhcarelink**

 **wdh.co.uk/carelink**

## Take a Break

If you're a full time carer, or spend a lot of your time caring for someone, there's support available to help you take a break if and when you need it.

We offer our services on a short term basis to give you peace of mind, wherever you are.

From **£3.20**  
a day

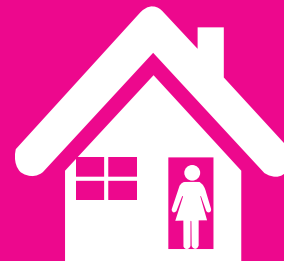


## Home Visiting

Home visiting is for anyone who feels they need a little support. The service caters for people with physical health problems, mental health problems, people with learning difficulties, those with low confidence, people suffering from social isolation and those who just want a little company through the week while their loved ones are at work. Home visiting is a flexible service and is tailored to an individual's needs.

With our Home Visiting Service you will get a visit from one of our specially trained Community Support Workers to check your wellbeing. You might like a visit once or twice each week or you might prefer we call to see you every day (Monday to Friday) – its up to you.

From **£9.02**  
a week



# Care Link

**integrity**  
**support**  
**value**  
**help**  
**response**  
**telecare**  
**compassion**  
**care**  
**community**  
**confidence**  
**positive**

**Peace of mind**  
**24 hours a day, every day**

**wdh**:Care Link

We provide a range of discreet sensors, alarms and a 24 hour responder service, allowing our customers to feel confident and remain in their own home.

**Care Link provides peace of mind 24 hours a day every day and can cost just 62p per day.**



**1** Press the button on your pendant or wristband.



**2** Within seconds we will speak to you via the loud speaker on the main alarm unit.

# How does it work?



**3** We will call one of your nominated contacts or call for medical assistance.

Each year 1 in 3 over 65s will have a fall. We attended 1551 falls last year and only 163 needed an ambulance.



## The right package for you

### Standard

From **62p a day**

- 24 hour access to our contact centre.
- Discreet personal emergency alarm.
- Alarm calls answered in seconds.



### Premium

From **£1.02 a day**

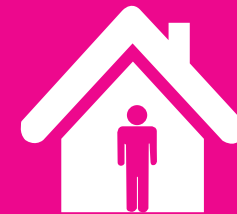
- 24 hour access to our contact centre.
- Discreet personal emergency alarm.
- Alarm calls answered in seconds.
- Emergency response service within 30 minutes\*.



### Premium Plus

From **£2.31 a day**

- 24 hour access to our contact centre.
- Discreet personal emergency alarm.
- Alarm calls answered in seconds.
- Home Visiting service.
- Personal support plan.
- Emergency response service within 30 minutes\*.



**Extra alarms and sensors can be added to every package to suit individual lifestyles and needs.**

\*Responders aim to arrive within 30 minutes of a call.

## Packages to suit your needs

We tailor packages towards individual needs or conditions, here are just a few examples.

The following include the Care Link standard package

### Dementia

- Medication dispensers act as a reminder.
- Gas detectors ensure Care Link is alerted if gas is left on.
- Flood and smoke detectors alert us in dangerous situations.
- Property exit sensors alert us if someone leaves the property.
- Temperature sensors allow us to prompt a customer if their home is too hot or cold.

### Elderly or Living Alone

- Personal alarms alert Care Link if activated.
- Door alarm can be pressed if a threat or bogus caller is suspected.

### Reduced Mobility

- Falls pendant or watch alert us in the event of a fall.
- Bed and chair sensors alert us if someone is out of their seat or bed longer than normal.
- Automated lights can activate when leaving a bed or chair.
- Door alarm can be pressed if a threat or bogus caller is suspected.

### Seizures

- Sensors can alert us in the event of a seizure whilst in bed.
- Falls pendant or watch alert us in the event of a fall due to a seizure.
- Flood and smoke detectors can alert us if someone has left a tap running or cooker on whilst having a seizure.

### Learning Difficulties

- Flood and smoke detectors alert us if danger is present.
- Window and door sensors send us an alert if doors or windows are opened unexpectedly.

**Sensors from as little as 80p per week\***

\*One off charges for equipment and/or installation may apply. Please contact us for more information.